CONTENTS

FOREWORD III

PREFACE VII

WAR AND PEACE —HOW TO AVOID TECHNOLOGY WARS? 1
GRAHAM CHEN

INTEGRATED TMN SERVICE MANAGEMENT 3
GRAHAM CHEN, QINZHENG KONG, JASON ETHERIDGE AND PAUL FOSTER

THE BUSINESS PROCESS AND OBJECT MODELLING FOR SERVICE ORDERING 19
GRAHAM CHEN AND QINZHENG KONG

INTEGRATING CORBA AND JAVA FOR ATM CONNECTION MANAGEMENT 29
GRAHAM CHEN, JEREMY RIXON AND QINZHENG KONG

DISTRIBUTED ARCHITECTURE FOR CROSS-DOMAIN NETWORK MANAGEMENT 39
JASON ETHERIDGE, GRAHAM CHEN, MINORU TANAKA AND GEN WATANABE

A MANAGEMENT FRAMEWORK FOR INTERNET SERVICES 47
QINZHENG KONG, GRAHAM CHEN AND RUBINA Y. HUSSAIN

MULTI-OPERATOR ACCESS TO A NETWORK MANAGEMENT SYSTEM 57
MICHAEL SHARROTT, GREG HALL, SHINGO FUKUI, WAKAKO SHIBATA AND ATSUSHI ENJOU

SP-TO-SP SERVICE ORDERING SPECIFICATION AND ITS IMPLEMENTATION 63
GRAHAM CHEN, QINZHENG KONG AND PIERRE-YVES BENAIN

CALCULATING OPTIMAL FLIT SIZE AND UPPER LIMIT ON THE PERFORMANCE OF WORMHOLE ROUTING 73
ANTHONY SYMONS AND V. LAKSHMI NARASIMHAN

CONTROLLER DEVELOPMENT WITH A RAPID PROTOTYPING SHELL 83
PUSHKAR PIGGOTT AND PHILLIP J. MCKERROW